



PRESS RELEASE

For Immediate Release

Contact – John Berggren

Public Relations Coordinator
Salina Regional Health Center
(785) 452-7830

Tammy Walker Cancer Center receives 2023 Press Ganey Human Experience Pinnacle of Excellence Award

(April 2, 2024) – The Tammy Walker Cancer Center at Salina Regional Health Center announced today that it has been named a 2023 Human Experience Pinnacle of Excellence Award winner by Press Ganey, the global leader in healthcare experience solutions and services. This is the second consecutive year for the Cancer Center to receive the honor. The award is part of Press Ganey’s annual ranking of the top hospitals and health systems in the country, according to performance in patient experience.

As a winner of the Press Ganey Human Experience Pinnacle of Excellence Award, Tammy Walker Cancer Center has ranked in the top 5% of healthcare providers in delivering patient experience over a minimum of three consecutive years. Press Ganey works with more than 41,000 healthcare facilities in its mission to reduce patient suffering and enhance caregiver resilience to improve the overall safety, quality and experience of care.

“Maintaining a position of being in the top 5% of healthcare providers is fortunate for patients in north central Kansas,” said Joel Phelps, President/CEO at Salina Regional Health Center. “It takes a collective effort of medical, clinical and support staff to achieve this level of success. We’re all super-proud of this team.”

“Tammy Walker Cancer Center demonstrates the transformative power of patient centered care, positive employee experiences, and effective clinical outcomes,” said Patrick T. Ryan, CEO and chairman at Press Ganey. “By prioritizing both their employees and the communities they serve to raise healthcare experiences, Tammy Walker Cancer Center sets the standard for compassionate healthcare.”

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The Tammy Walker Cancer Center provides the latest cancer fighting technology, diagnostic, educational and support services including rehabilitation, nutritional and dietary support, social work, chaplaincy, counseling and support groups, virtual healthcare and appearance services. Tammy Walker Cancer Center's Radiation Oncology and Medical Oncology hold prestigious cancer program accreditations through the American College of Radiation Oncology and by the American Society of Clinical Oncologists' Quality Oncology Practices Initiatives (QOPI).

About Press Ganey

[Press Ganey](#), the leading Human Experience (HX) healthcare performance improvement company, offers an integrated suite of solutions that address safety, clinical excellence, patient experience and workforce engagement. The company works with more than 41,000 healthcare facilities in its mission to reduce patient suffering and enhance caregiver resilience to improve the overall safety, quality and experience of care. Press Ganey is a PG Forsta company.

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